



CONRAD
TULUM RIVIERA MAYA

DISCOVER TULUM

Approximately a 1-hour drive from Tulum International Airport and 2-hour drive from Cancun International Airport, Tulum is a Magical Town with an eco-chic atmosphere that provides a spiritual and relaxing sensation. Enjoy beautiful white-sand beaches, lagoons, cenotes, and caverns that show the beauty of nature in all its splendor. The ultimate place for an unplugged beach vacation, explore historic ruins and the Sian Ka'an Biosphere Reserve as well as shops and restaurants.



MAYAN RUINS



NIGHT LIFE

TULUM

TOP ATTRACTIONS



SHOPPING

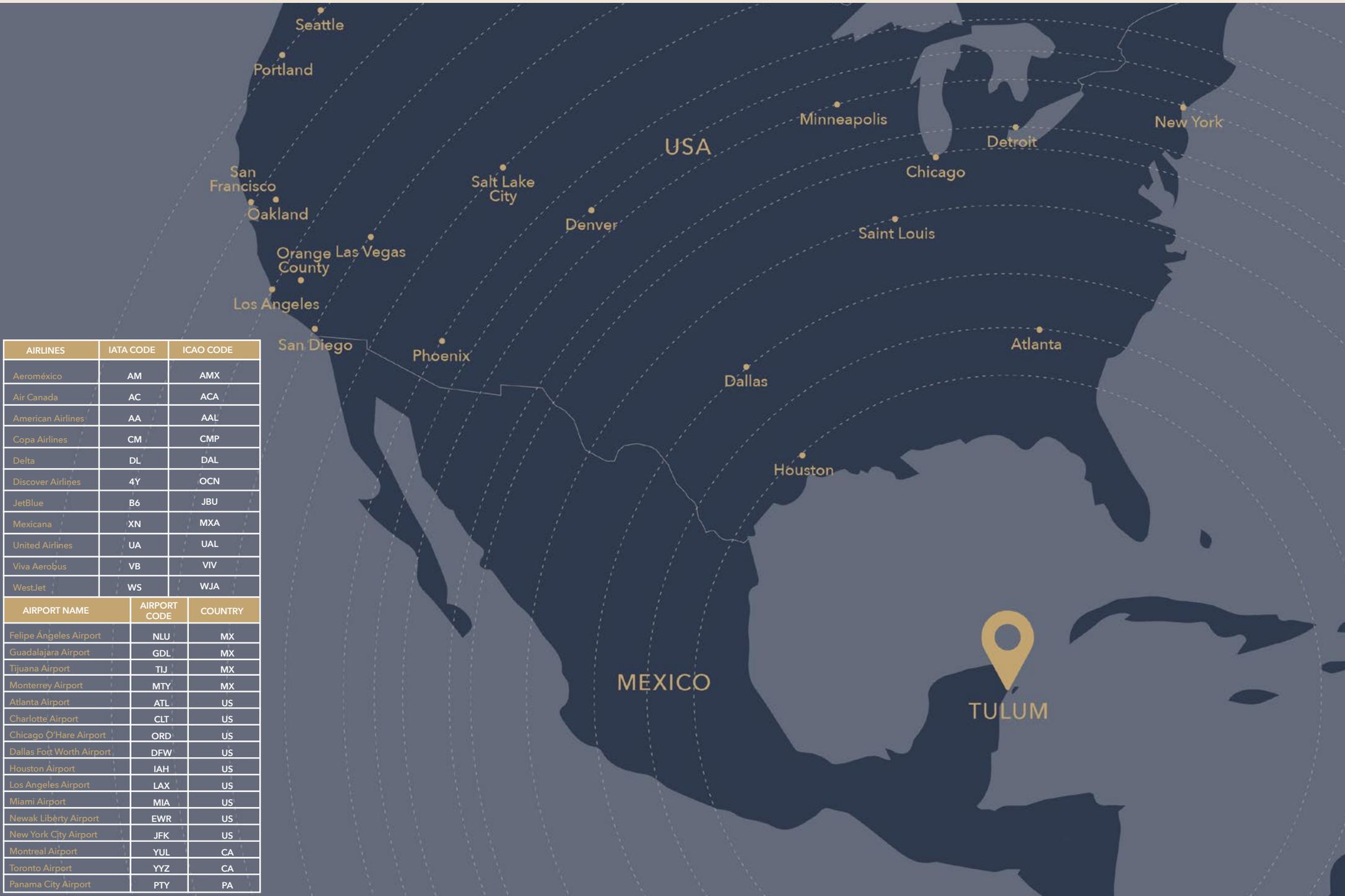


CENOTES



Approximately 1-hour drive from Tulum Airport and 2-hour drive from Cancun Airport.

Discover Tulum's beautiful white sand beaches, lagoons, cenotes and caverns that show the beauty of nature in all its splendor.



AIRLINES	IATA CODE	ICAO CODE
Aeroméxico	AM	AMX
Air Canada	AC	ACA
American Airlines	AA	AAL
Copa Airlines	CM	CMP
Delta	DL	DAL
Discover Airlines	4Y	OCN
JetBlue	B6	JBU
Mexicana	XN	MXA
United Airlines	UA	UAL
Viva Aerobus	VB	VIV
WestJet	WS	WJA

AIRPORT NAME	AIRPORT CODE	COUNTRY
Felipe Ángeles Airport	NLU	MX
Guadalajara Airport	GDL	MX
Tijuana Airport	TIJ	MX
Monterrey Airport	MTY	MX
Atlanta Airport	ATL	US
Charlotte Airport	CLT	US
Chicago O'Hare Airport	ORD	US
Dallas Fort Worth Airport	DFW	US
Houston Airport	IAH	US
Los Angeles Airport	LAX	US
Miami Airport	MIA	US
Newark Liberty Airport	EWR	US
New York City Airport	JFK	US
Montreal Airport	YUL	CA
Toronto Airport	YYZ	CA
Panama City Airport	PTY	PA



WELCOME TO
CONRAD TULUM
RIVIERA MAYA

Discover a remote and tranquil sanctuary, off the beaten path and directly on the spectacular shores of the Mexican Caribbean. Uninterrupted from the world's distractions, seek harmony, find balance, and experience natural luxury at Conrad Tulum Riviera Maya.



LOCATION

Conrad Tulum Riviera Maya is 62 kilometers from Tulum International Airport and 96 kilometers from Cancun International Airport.

Experience a seamless arrival and escorted transportation along with personal concierge services for the duration of stay.

Escape to an unforgettable luxury resort on the coastline of Riviera Maya where the possibilities are infinite.



349
ROOMS

11
RESTAURANTS

7
MEETING ROOMS

16
SPA ROOMS

CONRAD[®] TULUM RIVIERA MAYA



CONRAD SPA

-  **Pools**
Piscinas
-  **Water Stations**
Estaciones de agua
-  **Leña Beach**
Playa Leña
-  **Crudo Beach**
Playa Crudo
-  **Carbon Beach**
Playa Carbón

MAIN BUILDING
EDIFICIO PRINCIPAL

 **Main Building**
Edificio principal

- 1 Front Desk**
Recepción
- 2 SPA Boutique**
Boutique SPA
- 3 Tour Desk**
Oficina de tours
- 4 Teens Club**
ATM
- 5 Ground level**
Planta baja
GYM
Kids Club
Wedding Showroom

 **Restaurants**
Restaurantes

- 6 Maratea**
- 7 Arbolea**
- 8 Chaak Bar**
- 9 Cafetal**
- 10 Ultramar**
- 11 Kengai**
- 12 Ukai**
- 13 Autor**
- 14 Leña Chiringuito**
- 15 Crudo Chiringuito**
- 16 Carbon Chiringuito**



-  On-site Spa with 16 treatment rooms and wet area
-  7 meeting rooms totaling over 50,000 sq. ft. of meeting space shared between Hilton Tulum Riviera Maya All-Inclusive Resort and Conrad Tulum Riviera Maya
-  A tranquil oceanfront sanctuary set directly on a private bay
-  349 guestrooms and suites
-  11 unique culinary experiences



ROOMS AND SUITES

Conrad Tulum Riviera Maya offers 349 rooms and suites elegantly furnished and decorated in cool, calming tones; all rooms feature balconies with spectacular views and plunge pools.

Indulge in an ultimate escape in one of our premium accommodations offering swim-up terraces, the Governor's Suite, or Presidential Suite.

349
ROOMS



RESTAURANTS & BARS

The resort includes 11 restaurants and bars inspired by wellness concepts that are integrated throughout the property and known throughout the region. Dining selections range from signature restaurants with globally inspired cuisine to casual poolside light fare.

11
RESTAURANTS



SPARKLING POOLS & PRIVATE BAYS

Conrad Tulum Riviera Maya is a natural sanctuary situated directly on the white sand and clear waters where you can nourish the soul and enjoy experiences beyond the senses in this mystical setting and secluded bay that feels like a private beach.

Surrounded by natural beauty between a tropical forest and a private bay on Mexico's Caribbean Coast, plunge into relaxation and infinite possibilities.



CONRAD SPA TULUM

The Spa features 16 treatment rooms, hydromassage therapy, wet areas and a salon. With design inspired by the shape of a Cenote, the spa is tucked away from the main resort, creating an authentic and secluded sanctuary.

16
TREATMENT ROOMS



ADVENTUROUS CELEBRATIONS

Unsurpassed luxury and bold design paired with the adventurous and mystical setting of Tulum create the perfect setting for a celebration of a lifetime. With 7 outdoor ocean view venues for weddings and social events and a 2983 sq. ft. Ballroom, here guests will delight with an extensive variety of banquet culinary experiences incorporating eclectic regional flavors, locally-infused dishes, and sustainable ingredients.

Our on-site wedding experts are ready to assist you from beginning to end, working alongside the best vendors in the destination.

2,983
SQ. FT.

7
OUTDOOR VENUES



MEANINGFUL CONNECTIONS

As the only dedicated and purpose-built convention center in Tulum, here you can create memorable connections and discover unique meeting experiences rooted in the history and tranquil setting of this magical destination. Our 50,000 sq. ft. event center consists of a Main Ballroom, Junior Ballroom, three meeting rooms, boardroom, and outdoor terrace. In addition, meeting services offered include:

- Dedicated event service team
- On-site A/V equipment rental
- On-site catering

50,000
SQ. FT.



DISCOVER FLAVORS OF TULUM

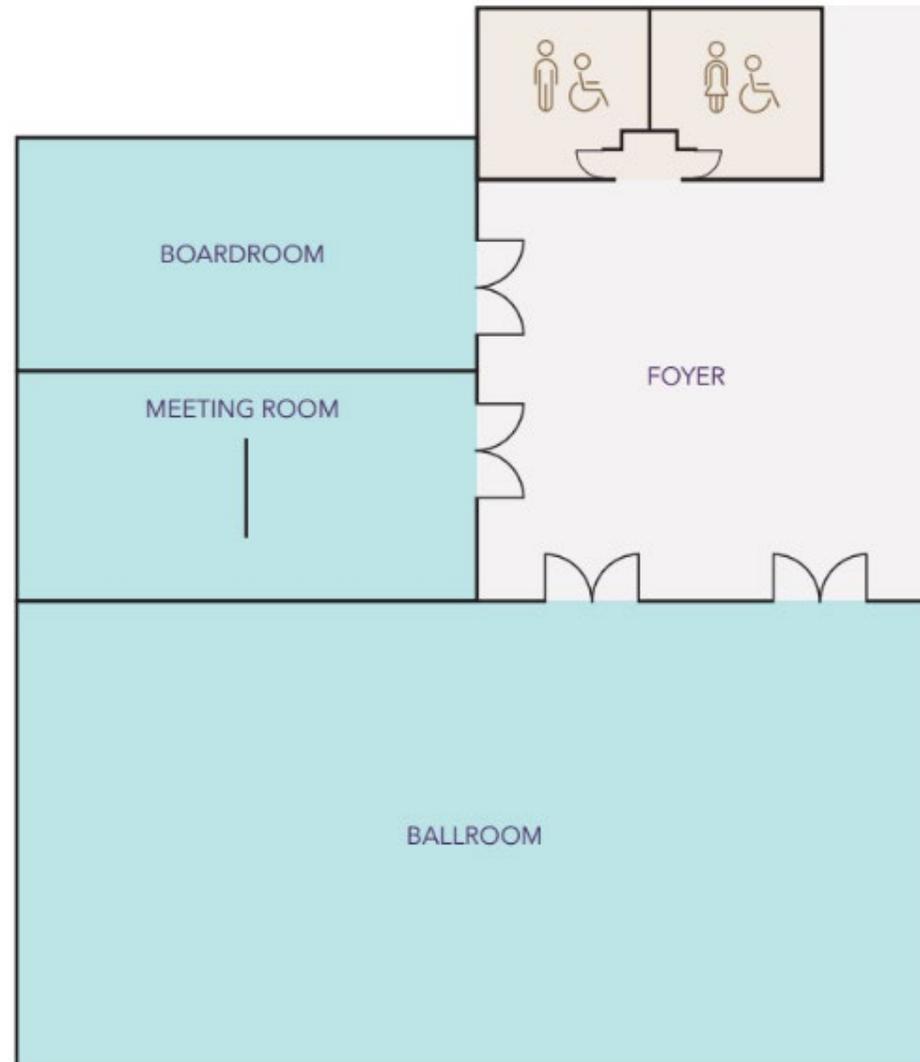
Our unlimited dining and drinks package designed for unforgettable gatherings. Enjoy an array of bold and classic dishes, alongside premium spirits, beer, and house wine, across eight top-notch restaurants and bars.

Perfect for groups seeking diverse culinary experiences and seamless indulgence!

[DISCOVER](#)

MEETINGS & EVENTS

CONRAD HOTEL

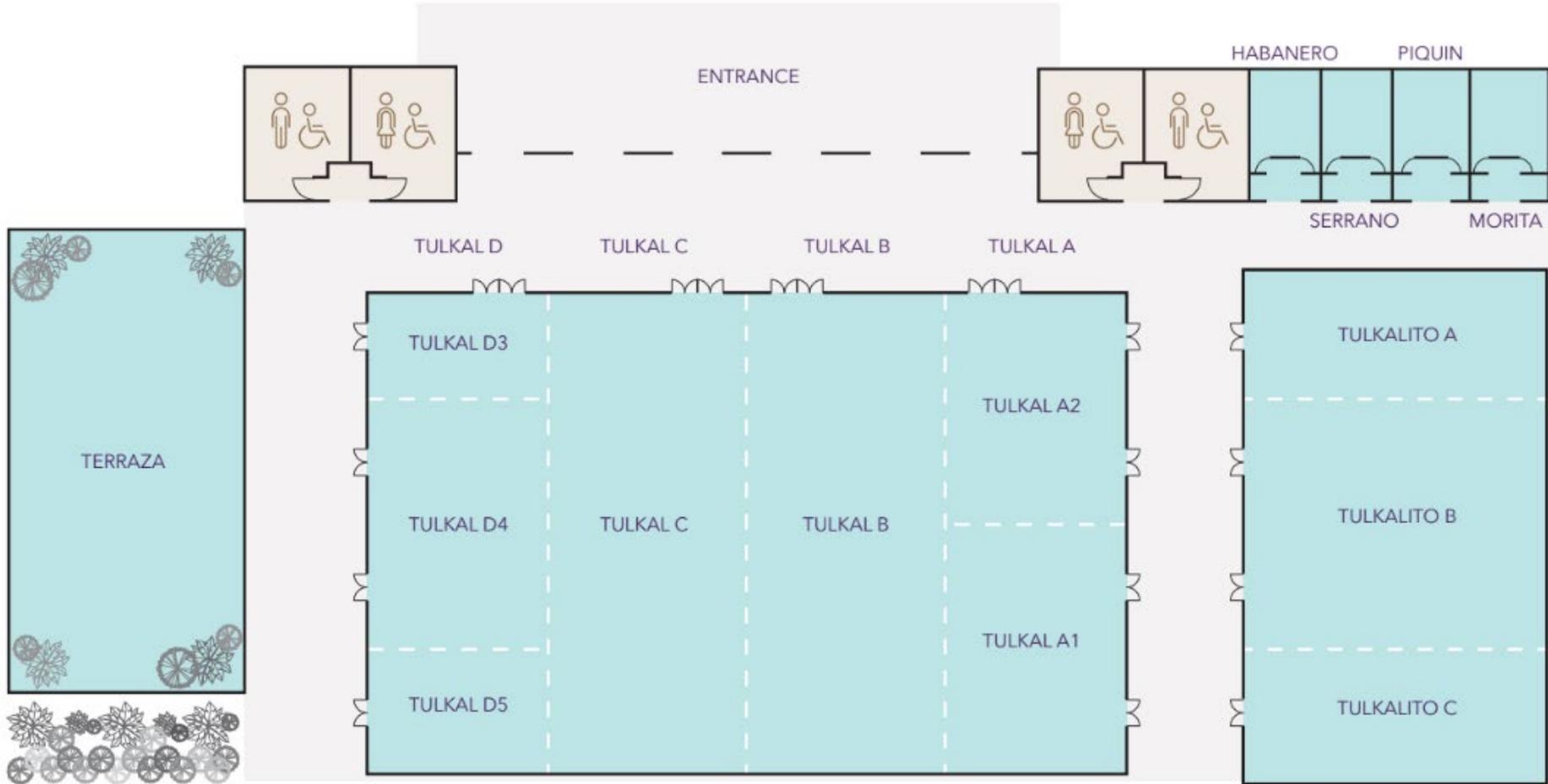


MEETINGS & EVENTS

EVENT CENTER



TOUR VIRTUAL





CONRAD
TULUM RIVIERA MAYA

- | | |
|--|---|
| Cafetal | Fitness Center
Centro Fitness |
| Chaak Bar | Pool Bar
Bar en la piscina |
| Ukai | Teens Club |
| Arbolea | Kids Club |
| Maratea | Chiringuito Carbón |
| Ultramar | Chiringuito Crudo |
| Autor | Chiringuito Leña |
| Kengai | CONRAD SPA |
| Retail | Pools
Piscinas |
| Meeting Rooms
Salas de reuniones | |



- | | |
|------------------------------|---|
| Enclave Lounge | Pool Bar
Bar en la piscina |
| Auma Restaurant | Fitness Center
Centro Fitness |
| Azulinda Cafe | 1 Vela Sur Mediterráneo
(Dinner Restaurant)
(Restaurante de cenas) |
| Lobby Bar | 2 Kids Splash Park
Parque Acuático |
| Maxal Restaurant | 3 Teens & Kids Club |
| Vela Norte Restaurant | 4 BAR 360 |
| La Luce Restaurant | 5 Churrería |
| Noriku Restaurant | Pools
Piscinas |
| Auma (Steak House) | |
| Seasalt | |
| Cocomar | |



VIRTUAL ROUTES
CONVENTION CENTER

C E I B A C L U B

Experience is beyond just staying, it connects the local culture with a unique elevated experience.





CEIBA CLUB

The Conrad Tulum Riviera Maya Ceiba Club rooms provide our guest a genuine and endless possibilities, curated culinary offerings and top tier service that extends beyond your stay. Including private check-in and checkout, the Ceiba Club with food and beverage, private pool areas, upgraded In-room amenities, welcome amenities and more.

57
CEIBA CLUB ROOMS



CEIBA CLUB

- Private Check-in, dedicated Concierge Services.
- Exclusive complimentary breakfast, afternoon tea, canapés and hors d'oeuvres, specially curated by our chefs.
- Complimentary coffee, tea, soft drinks, mixology experience and special selection of wines, available from 6am to 11pm.

EXCLUSIVE BENEFITS

- Personal concierge
- Upgraded in-room amenities
- Welcome amenity
- In-room wine and sweets
- Complimentary soft drinks and snacks minibar
- Complimentary Ceiba Club food and beverage
- Complimentary in-room dining from 11:00 pm to 6:00 am
- Exclusive pool and beach area
- Nightly turndown service
- Gastronomic events with 10% discount
- Spa special discounts

1 DAY

Arrival Day

MORNING

Upon arrival at the airport (Tulum or Cancun), find your reserved transportation to Conrad Tulum Riviera Maya.

AFTERNOON

Enjoy a seasonal cocktail and seamless check-in by your concierge, then relax in your room.

EVENING

Unwind with a Mixology Class, learning to craft delicious cocktails from our expert mixologists.

MORNING

Join the Runners Club for an invigorating run through the jungle paths of Tulum.

AFTERNOON

Discover an underwater world of tropical fish and coral formations while snorkeling in our protected private beach.

EVENING

Enjoy Mediterranean flavors brought to life with local ingredients at Maratea, in a relaxed, elegant atmosphere.



2 DAY

Outdoor Activities

3
DAY
Tournament

MORNING

Explore the natural underground river and formations at Aktun Chen Cenote.

AFTERNOON

Participate in Copal Ritual with a shaman at Conrad Spa, designed to cleanse your body and spirit.

EVENING

Savor contemporary cuisine and local flavors in an exquisite dining experience at Autor

MORNING

Experience peaceful sunrise yoga in the beach, aligning your mind, body, and spirit.

AFTERNOON

Meet marine wildlife as you cruise along the waters of the Caribbean. A Kayak tour offers a unique way to experience the biosphere up close.

EVENING

Enjoy an incredible dinner at Kengai, with an inspired menu showcases rare, lesser-known skewered cuts, heirloom vegetables, and dishes designed for sharing.

4
DAY
Community



5 DAY Departure

We'll make sure to pamper your guests until they are safely on their way to board.

Our team and our dedicated DMC can support you and make sure you want to come back. Departure can also be an opportunity to create memories that will take you back just closing your eyes. We'll be here to welcome you back anytime.



ECO-CULTURAL KID'S FUN

Facepaint
Crafts: Ojo de Dios or Atrapasueños
Make Your Own Piñata
Cookie Decoration
Treasure Hunt
Jungle Tour
Sand Castles
Beach Movie Night



B O D Y & M I N D

- Sun Salutation
- Running Club
- Bike Tours
- Abs Clinic
- Pilates
- Tabata





SUNNY DAYS & NIGHT LIFE

Live Music
(During the day and at night)

GLOBAL ACTION

International Mother Earth Day April 22

World Recycling Day May 17

World Bicycle Day June 3

World Environment Day June 5

World Oceans Day June 8

Global Wellness Day June 8

Sustainable Gastronomy Day June 18



GLOBAL ACTION

Enjoy an array of experiences that will allow you and your whole family to connect to art, music, sustainability and inspire thoughtfulness in our future leaders.

Fun, creative, engaging and collaborative experiences for everyone to participate in regardless of talent or experience, all you need is willingness to join in.

Dream-like scenarios, jungle adventures and mystical creatures. Learn about our native plants and our local honey.

Tulum is home to the ancient land of Maya, and is known as a spiritual, historical land. Learn the cultural significance of this special place.





CONRAD TULUM RIVIERA MAYA AWARDS WON IN 2024:



AAA: 4 DIAMOND

- 2024



TRIPADVISOR: TRAVELERS' CHOICE

- 2024



TRAVEL + LEISURE IT LIST 2024

- 500 list



U.S. NEWS BEST HOTELS 2024

- #1 Best Tulum Resorts
- #1 Best Tulum Hotels
- #8 Best Maya Riviera & Yucatan Resorts



WINE SPECTATOR 2024

- Award of Excellence (Maratea & Autor)



MICHELIN GUIDE

- Autor Restaurant



CONCOURS MONDIAL BRUXELLES

- Gold Medal (Japa Chi Saak Sauvignon Blanc-Moscato)



TRIPADVISOR: TRAVELERS' CHOICE RESTAURANTS

- (Maratea, Autor, Ukai, Kengai)



CONDÉ NAST TRAVELER 2024

- #3 Best Resort in Eastern Mexico



WORLD LUXURY SPA AWARDS

- Luxury Beach Resort Spa - North America
- Luxury Resort Spa - North America
- Luxury Wellness Spa - North America

CONRAD

TULUM RIVIERA MAYA

C O N T A C T U S

FABIÁN CORDERO
Commercial Director
Fabian.Cordero@ConradHotels.com

ADRIANA CEBALLOS
Assistant Director of Sales
Adriana.Ceballos@ConradHotels.com